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| Objective: | Looking forward for a challenging work environment where my hard work and talent is rewarded. A company where my ideas and expertise will contribute to high quality, cost effective solutions for the customer. |

# Professional Experience - Highlights

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| * Total **5.4 years** of total experience in Information Technology and **4.7 years** of experience with a strong background in Data Warehousing and ETL process using Informatica Power Center 8.X/9.6.1 and Dell Boomi * Extensively worked with ETL tool Informatica for Extracting Data from operational source system to stage and then to cleanse, process and loading data into Data Marts/ Data Warehouse. * Expertise in Developing Mappings, Define Workflows & Tasks, Monitoring Sessions. * Experience in implementing Changed data Capture (CDC) Techniques like SCD&SGD. * Good Knowledge of Data Warehousing Concept, Star Schema and Snowflake Schema. * Experience in creating process and sub process using different shapes in Dell Boomi * Involved in Unit test document and Deployment document. * Exposure to qlik sense for BI reporting. * Exposure to Performance Tuning in Informatica. * Good knowledge of SQL, PL/SQL and Exposure to UNIX. * Good knowledge of Salesforce data integration. * Domain Knowledge of Loan, Insurance, CRM application and Travel. * Innovative in Approaches enjoys learning new methods and ideas and putting them into daily practice. * Self-motivated and learner. |

# Core Competencies – Technical Skills

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| Etl Tools | Informatica PowerCenter 8.6/9.6.1, Dell Boomi cloud integration certified in Boomi Associate developer and Production administrator |
| Database | Oracle 10g/11g, MS-Sql Server 2005 |
| TOOLS & PRODUCTS | SQL Developer |
| OTHER TOOL | MyEclipse, Excel, Word, Powerpoint, Autosys, Salesforce, One Touch, JIRA, WinSCP. |
| Languages | SQL/PLSQL, JAVA, HTML |
| Operating Systems | Windows Family and UNIX |

# Employment Details

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| Companies | * Working as Sr. Software Engineer with **NIIT** **Technologies** rebranded as **Coforge Tech LTD** since Nov 25th 2019 till date. * Worked as Informatica Devoloper with **NIIT Technologies Pvt Ltd.** On payroll of **E-solutions pvt ltd.** From Mar 2018 to Jan 2019. * Worked as an L1 engineer with **Teleperformance India Pvt Ltd.** On payroll of **CRM Services India Pvt Ltd** from Jul 2017 to March 2018. * Worked with **ALCHEMY SOFTWARE TECHNOLOGIES PVT. LTD.**, Delhi as a Software Engineer from Dec 2014 to Jul 2017. |

# Additional Details

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| Education | * Master Degree in Computer Application (M.C.A) |
| * Bachelor Degree in Computer Application (B.C.A) |

**Professional Experience Details – Projects**

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| Client: British Airways (BA) | | Duration**:** Nov-2019 to Till date |
| **Brief Description** | **Project:** **Avios** **Feed Transformer(AFT)**  International IAG group uses this Feed transformer (developed by NIIT) application for maintaining thousands of files coming from different IAG partners. We are providing support for Avios Feed Transformer application. | |
| **Role & Responsibilities** | * Creating Daily health check report of the system on daily basis for a time period. * Monitoring of files using sFTP and DB and list out the files coming in a day and shared the list of files using Unix, records using DB, if required. * Resolution of multiple issues comes in Feed Transformer application. * Communication with multiple teams(CLM,Avios, Partnerfe * ed) in order to resolve Production issues * Working closely with client and kept a health relationship with the client in terms of business and support. * Created multiple documents for support activity in order to smooth functioning of support project * Used multiple applications of business such as: Avios JIRA, Comarch JIRA, Central repository etc. | |
| **Tools & Technologies** | Dell Boomi, Windows 7, UNIX, Oracle 11G, Excel, WinSCP, Central repository, Avios JIRA, CLM tool, Microsoft Teams, qlik sense for reporting | |

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| Client: British Airways (BA) | | Duration**:** Mar-2018 to Jan-2019 |
| **Brief Description** | **Project:** **Avios** **Feed Transformer(AFT)**  International IAG group implementing a new consolidated loyalty platform to manage loyalty points for multiple airlines. One of the major challenges is to manage huge number of file formats for data exchange between airlines and its partners. There are more than 200 data formats which are being used which need to be standardized in less than 20 formats to reduce complexity of new platform without impacting partners IT systems. | |
| **Role & Responsibilities** | * Understand business needs and requirements for system in scope * Worked on Agile methodology * Design all the mapping sheets using Excel get all approved from the business * Develop process and sub process based on design documents and implement ETL logic * Working on cloud SFTP server using Dell Boomi, fetching flat files transform and send to CLM tool for further process * Created Master flows for controlling file flow between Partners and CLM * Raised Jira to get the answers of business queries related to development * Deployed developed codes timely basis to get client feedback on supposed software for their business * Written groove script to achieve ETL logic * Used Dynamic process property, document property to store value dynamically and used the same across the process * Created test documents along with test result and handed over to Test team for quality check | |
| **Tools & Technologies** | Dell Boomi, Windows 7, UNIX, Oracle 11G, Excel, WinSCP, JIRA, CLM tool | |

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| Client: Western Digital (USA) | | Duration**:** Jul-2017 to Mar-2018 |
| **Brief Description** | **Project:** **Global CRM Application**  Global CRM application is used in 150+ countries. Core modules implemented are Account Management, Contact Management, Affiliations, Sample Management, Call Planning & tracking and so on. CRM data integration in ~40 Inbound and ~15 Outbound interfaces. In this program, I am responsible for: | |
| **Role & Responsibilities** | * Creating tickets for any defect in workflow like if it is taking much time than scheduled or on failing of any workflow * Created a defect list using Excel * Documents all cases happened while providing support to the project for future references * Code review of existing mappings * Responsible for successful data loads over salesforce * Monitor cloud integration through Workflows * Contact client end team over telephone in order to isolate the issue with in SLA | |
| **Tools & Technologies** | Informatica 9.6.1, Windows 7, UNIX, Oracle 11G, SQL Developer, Excel, Autosys, Salesforce, Onetouch | |

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| Client: Auto & General Insurance (SA) | | Duration**:** Jun-2016 to Jun-2017 |
| **Brief Description** | **Project:** **Personal Loan Management System(PLMS)**  The Project is for Auto & General Insurance Company involved in disbursal of loan amounts. The company requires different level of analysis regarding loan amount, type of customers, bank master, expenses details, schemes details, loan transfer rates, defaulters list and the tie-up details etc .The data warehousing (basically it is a data mart as it covers only one domain of the business) Captures data from their Transactional database(OLTP System) maintained under client/server Architecture.    The Warehouse keeps the history of different types of customers as well as the bank’s associated with them. The warehouse gives lots of information to the company’s Management to decide the type of Customers who are beneficial to the company and those who have an amount of risk associated with them. | |
| **Role & Responsibilities** | **ETL Developer:**   * Participated in requirement gathering. * Prepared ETL jobs using various transformations such as joiner, aggregator, expression, filter, router, lookup, update strategy, sequence generator, sorter etc. * Implemented the logic of SCD type 2 in dimension table. * Created batches using various tasks such as Event wait, Event raise, Email, Assignment, Control and Timer with enabling the required session properties to optimize the performance. * Created mapplet to use them in different mappings. * Involved in UT & Documents for the developed mappings and promoting to Test/Production environment. * Created deployment documents to the production and provide assistance to them. | |
| **Tools & Technologies** | * Informatica 9.5.1, Windows 7, UNIX, Oracle 11G, SQL Developer | |

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| Client: Auto & General Insurance (SA) | | Duration**:** Jul-2015 to May-2016 |
| **Brief Description** | **Project:** **Legacy Synchronization**  The Project is for Auto & General Insurance Company which provides different insurance to its customer like home insurance, vehicle insurance, life insurance, personal insurance, business insurance. And managing different policies and claims related to the customer. Client had already established its system on Legacy System now it hard to maintain so long therefore business require moving the system to other technology which would ease to maintain.  Client wants to move complete business on new system Oracle data ware house. We are responsible for data synchronization process using Informatica as ETL tool between legacy and new system until new system is capable to process all clients’ application. | |
| **Role & Responsibilities** | **ETL Developer:**   * Involved in strategy to be followed in data synchronization. * Created batches using various tasks. * Created UDF, it used each time when performing same task repeatedly. * Performed monitoring of data load and send screenshots to upper layer executives if any issue found. * Involved in UT and documents as well. | |
| **Tools & Technologies** | * Windows 7, Informatica 9.5.1, UNIX, Oracle11g, AS400, CSV files, Sql Developer**.** | |

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| Client: Sahu Co-operative Bank Ltd. Burari, Delhi | Duration: Jan-2015 to May-2015 |
| **Brief Description** | **Project**: **Customer Registration Administration System (CRAS)**  Project is developed for **Avadh Sahu Small Co-Operative Bank Ltd.**, consists of some main modules, which are Admin, Operator, Customer Management, Scheme Management, Transaction Management. In the Admin maintenance daily customer details scheme wise, maintenance of transactions and generated daily report based on transactions. In the Operator, creation of customer account, deposit of amount, withdraw amount, print account status on passbook, send customer details to admin for registration under scheme and generated workflow on daily basis. Overall structure is created by bank for providing a better service to their customer. |
| **Role & Responsibilities** | **Programmer:**   * As a Team Member, involved in design of GUI and coding for modules using Java. * Created SQL Scripts based on E-R model.   Involved in performing black box and white box testing.   * Created various documents like user training docs, Technical specification doc, system requirements docs etc. * Installed client software installation on various systems so that client machine can connect to server machine. |
| **Tools & Technologies** | * Windows XP, Java 1.7, Sql Server 2005, MS-Excel, MS-Word, MyEclipse**.** |

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| Personal Details | * Marital Status : Unmarried * Gender : Male * Nationality : Indian * Passport : Available * Language Known : English, Hindi |

(Dharamveer Chauhan)